



Serving Our Heroes: A Family Affair



There was joy, excitement and tears at the Arizona State Veteran Home – Tucson as they hosted a no-contact visitation event for its residents and their families. Due to COVID-19, the facility limited resident visitation, and families have gone without seeing their loved ones since March. During the four-day event, families and residents were on opposite sides of facility windows, allowing them face-to-face time with each other while staying safe.

ASVH-Tucson coordinated time frames for each resident in the 120-bed facility. Upon arrival, staff directed families to visitation stations where there was a table, chairs, balloons, and a sign with a picture of their loved one. Although they were on different sides of the windows, staff helped the residents communicate through the phone.

While there are no confirmed cases of COVID-19, ASVH-Tucson will continue to limit visitation to the facility for the foreseeable future. The safety and wellbeing of the residents and staff continues to be the number one priority.

